# Efficient Systems are the Backbone of a Thriving Organization

ENVIVE Solutions works with health and human services organizations to help them optimize and maximize organizational efficiency.

We identify areas for improvement and then implement targeted strategies to streamline workflows, increase productivity, and leverage available resources.

We start by assessing client pain points such as silos and resource overlaps, and then we implement strategies to align systems and improve workplace culture.



**Schedule an Introductory Call** to discuss how our services can help you impact your community. Scan the QR Code.

www.envivesolutions.com/new-clients



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### We Specialize in Optimizing Health & Human Services Organizations

When kinks in the day-today operations affect the work process, the trickledown effect can lead to ineffective and inefficient use of resources, missed deadlines, and a burnedout workforce.

Siloed departments, poor communication, and lack of strategic alignment are leading causes of bottlenecks. When resources and operations are poorly managed, it can cost organizations time and money and increase the potential risks of funding loss.

ENVIVE works with you to evaluate your organizational processes and to implement proven strategies that drive results, improve efficiency, and nurture an environment of excellence.

#### Case Study: Safeguarding Grant Funding

ENVIVE was critical in safeguarding \$5 million in federal grant funding for a newly created State of New Mexico department focused on early childhood education and health.

The department managed grant requirements, including 50+ deliverables across multiple state agencies and community organizations. A lack of internal processes to manage and effectively solicit responses from these stakeholders required an outside approach to address and optimize efficiency. The State agency contracted with ENVIVE to support the team and to design processes to help them meet all critical deadlines.

ENVIVE created a system to track and monitor the grant requirements, while also providing guidance on how to align the deliverables with strategic objectives across multiple departments. We then provided coaching on sustainable grant management solutions for staff and leadership.

These measures:

- Established a process staff could use to track and manage all grants.
- Improved the efficacy and accountability of staff.
- Got the grant deliverables on track.
- Reduced the risk of loss of funding.
- Created a legacy process for staff to track and manage future grants.
- Optimized leadership oversight of the grant management process.

ENVIVE's support allowed the department to maintain their funding and create a clear path to fulfill the required deliverables.

#### Case Study: Medicaid Optimization Project

In 2021, New Mexico's Behavioral Health Services Division (BHSD) implemented a Home and Community-Based Services (HCBS) Spending Plan, including an investigative pilot to assess needs and develop action plans for small to medium rural behavioral health service providers, including tribal communities.

The pilot revealed multiple systemic barriers including difficulty accessing resources for program development and inability of agencies to project financial costs of developing new clinical programs. Findings from the pilot also revealed the need for leadership coaching.

BHSD collaborated with ENVIVE to provide technical support services to eight behavioral health provider organizations, who engaged in intensive technical assistance through September 2021. Coaching topics included resource identification, community and referral source networking, billing coordination, and refinement of operational procedures.

Lessons learned underscored the effectiveness of leadership coaching and project management support in enhancing organizational effectiveness. ENVIVE suggested BHSD consider more comprehensive guidance to behavioral health providers on evidence-based programs and business acumen to support growth and long-term sustainability.



## **Our Services**

Our Organizational Optimization services can help organizations:

- Identify silos and departmental barriers that hinder collaboration and information flow.
- Identify the root causes that lead to missed deadlines and incomplete deliverables.
- Improve inefficient workflows and resource management that cause delays and bottlenecks.
- Align with regulatory requirements.
- Assess and identify leadership gaps that lead to ineffective decision making, poor team management, and lack of strategic planning.
- Address communication breakdowns and ineffective strategies.
- Increase accountability and transparency.
- Identify the workplace challenges that impact teamwork, morale, and employee satisfaction.

# S O L U T I O N S

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## Contact us.