## Nearly Half of Americans Live in a Mental Health Workforce Shortage Area

We build customized programs to assist managed care organizations, integrated healthcare delivery systems, and statewide behavioral health workforce initiatives to cultivate quality networks.



#### Schedule an Introductory Call

to discuss how our services can help you impact your community. Scan the QR Code.

www.envivesolutions.com/new-clients



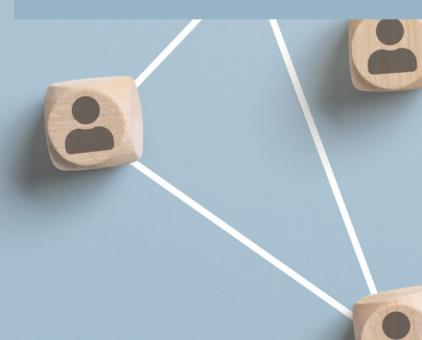
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"Enhanced education and training programs have emerged as a crucial component in combating the shortage of mental health providers." (Track5 Recruiting)



# Case Study: Statewide Behavioral Health Workforce Initiative

To meet the increasing demand for quality behavioral health providers, the New Mexico Behavioral Health Services Division (BHSD) and the New Mexico Department of Health (DOH) Office of Community Health Workers contracted with ENVIVE Solutions to provide customized training programs, one-on-one support and technical assistance to behavioral health providers.

ENVIVE implemented the two-year, multi-pronged initiative by working collaboratively with industry experts and cultural brokers to design and deliver sixty workshops and nine ondemand courses. We provided more than 400 hours of coaching and technical assistance to help behavioral health professionals enhance their leadership, business acumen, and clinical skills.

We also established a referral process for managed care organizations and statewide quality service review teams to refer providers requiring corrective action plans and one-on-one support.

Nearly 1,500 professionals attended these trainings, and 100 organizations participated in the programming, providing thousands of coaching, technical assistance and continuing education hours.



### **Program Pillars**

### Leadership and Business Development Training Series

ENVIVE organized virtual and ondemand training webinars covering such topics as leadership, business development, organizational development, strategic management, and project management.

### One-on-One Support (Leadership, Business Development, and Technical Assistance)

In tandem with the Training Series, ENVIVE was contracted to provide one-on-one technical assistance and leadership support to help behavioral health organizations and leaders identify and overcome organizational challenges, implement operational changes, and achieve long-term sustainability.

#### Training for Licensed and Non-Licensed Behavioral Health Professionals

ENVIVE also created a virtual and ondemand training series that strengthens the essential skills for organizations that provide Comprehensive Community Support Services (CCSS), including community health workers and other certified professionals. Continuing education opportunities for supervisors are also provided.





